

## About Great British Water

### Great British Water is a leading water procurement specialist in the UK.

We assist our clients in securing competitive water supply contracts and offer expert advice to support businesses of all sizes. Whether you're a small or medium business, a large corporate company, a charity, or a public sector organisation, **Great British Water can help you save money and manage your water supply contracts effectively.**

Our team of experts provides innovative, environmentally friendly, and cost-efficient solutions. They leverage their expertise to negotiate the best deals for you and handle all aspects of your water and waste supply contracts. With Great British Water, you can count on quality service, customer satisfaction, and **significant savings for your business!**

## Why Bother Looking into My Water Supply?

Examining your water contracts can help you save money and receive better service from your water retailer. **Standard out-of-contract or default rates can be as much as 30% higher than the best deals available.** Using Great British Water gives you a significant advantage as we have years of experience in helping businesses, both small and large, manage their water supply. Utilising our vast array of suppliers, we can always find you the best deal.

Great British Water also offers **free water audits** and can arrange for the supplier to conduct leak detection and repairs, install water efficiency devices, or implement smart metering. These services can help you identify and fix any issues with your water supply, and help you monitor and manage your water consumption more effectively.

Looking at using a different water retailer can also save you money by giving you more flexibility and control over your water contracts. You can choose a retailer that suits your needs and preferences, such as the length of the contract, the payment methods, the billing frequency, or the customer service channels.

## What is a Water LOA?

A Water LOA, or Letter of Authority, is a document that authorises a third-party intermediary (like Great British Water) to act on behalf of a business customer in relation to their water supply contracts. A Water LOA typically specifies the scope TPI's authority, as well as the customer's details and consent.

Most water retailers in the UK require a Water LOA to allow a TPI to access the customer's data, such as usage and current spends, negotiate contracts, or switch retailers on their behalf. A Water LOA can help a customer save money and time by delegating the management of their water contracts to a professional and independent TPI like Great British Water. We cannot enter any contracts or switch suppliers without verbal or written consent from our clients.

## How Much Does This All Cost?

At Great British Water, we believe in providing our clients with the best value. That's why **we don't charge any fees to our customers for our services**. Instead, our revenue comes from the water retailers that we partner with.

When we help a business find a new water retailer or renew an existing contract, the retailer pays us a commission. This business model allows us to offer our expert services to our customers **completely free of charge**.

Great British water are completely transparent with our customers and we are happy to disclose exactly how much commission is earned when a contract is arranged.

## What does this mean for you as a customer?

- **No Hidden Costs:** You won't find any hidden charges or unexpected fees when you work with us. Our services are completely transparent.
- **Free Expertise:** You can take advantage of our industry knowledge, negotiation skills, and supplier relationships.
- **Value for Money:** By helping you find the best water supply contracts, we can save your business money in the long run.
- **Peace of Mind:** You can rest assured knowing that we're working to get you the best deal, and it won't cost you a penny.

Remember, at Great British Water, our goal is to help you manage your water supply contracts effectively and efficiently. **We're here to support you every step of the way.**